

## December 3, 2013

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

Re:

WC Docket No. 10-90, FCC Form 481 Data

Granby Telephone LLC d/b/a OTT Communications

Study Area Code: 110036

Dear Ms. Dortch:

Pursuant to 47 C.F.R. § 54.313 and §54.422, attached please find revisions to Granby Telephone LLC d/b/a OTT Communications' Form 481. The revisions were made in compliance with the Notice dated November 19, 2013, from the Massachusetts Department of Telecommunications & Cable ("Department") and were re-filed with the Universal Administrative Company ("USAC") on December 3, 2013.

Granby, as advised by the Department, amended the attachment for Box 510, "Service Quality Standards and Consumer Protection Rules Compliance," to include a territory specific description of Granby's compliance with Massachusetts' regulations and rules for consumer protection. In addition, Granby also amended Box 610, "Functionality in Emergency Situations," to outline Granby's emergency protocols, contacts in Massachusetts, and a detailed description of its abilities to function in emergencies.

If you have any questions or concerns, you may reach me at (207) 992-9920 or trina.bragdon@ottcommunications.com.

Sincerely,

Trina M. Bragdon

General Counsel

**OTT Communications**